

Recording a system greeting for PathFinder IP on a LG-Ericsson iPECS

** Log on to the Pathfinder IP web interface and go to System Administration, Menus, Edit Keys. Make sure Sequence Key '8' or another unused key is set to "Record Prompts" for the Primary Menu and any other Menus being used.**

** The greetings work off a timer in the Voice Mail System. For example, a day greeting is usually 8 am to 5 pm and the night greeting is from 5 pm to 8 am. You need to record the greetings during that particular time of day.**

To record day greeting message:

Call the main number

Wait for the default auto attendant greeting or greeting that was previously recorded.

Press 8 during the greeting.

Enter 2275#. (this is the password + #)

Press 3. (this will record prompt 3, which is the correct prompt for most customers)

Press 1 to listen to the previously recorded message (if any).

Press 2 to record or re-record the message.

Follow prompts.

After you are finished, hang up and test the message by calling the phone number and listen to see if your greeting was recorded successfully.

If you have any questions please feel free to call us @ 303-688-6191